

## Quality Statement

Lawrence & Beavan is committed to creating and maintaining the highest professional standards by continually monitoring our work, investing in staff training and assessing/upgrading our technology and equipment.

- Our aim is to work in partnership with our clients to develop long-term relationships and ensure that each receives a complete and appropriate service to meet their needs.
- We will employ all our professional expertise to create design solutions which will best answer our clients' requirements.
- We will discuss and agree deadlines which will provide timely delivery of commissioned work.
- We will discuss any variation in cost from our initial estimate before extra expense is committed.
- We will preserve and protect our clients' intellectual property and confidentiality at all times.
- We will ensure effective compliance with and observance of applicable statutory and regulatory requirements.
- We are committed to an ongoing programme of staff review and training for everyone's benefit.
- We will provide a safe and healthy working environment.
- We will monitor, measure, analyse and review our performance and processes to identify areas for improvement and development of best practice throughout the company.

**We trust that you find this information interesting and useful, and we welcome your feedback at [info@landb.co.uk](mailto:info@landb.co.uk).**

*Information is based on our experience and should not be taken as official or legal advice.*